

# INSUALTED GLASS WARRANTY

When you invest in a Replacement insulated units from Circle Glass, you're getting a high-performing, long-lasting product expertly constructed by our manufactures using the best material and coating available. We're proud to back that up with a warranty you can rely on. We offer a comprehensive, straightforward warranty on all insulated glass sold or installed by Circle Glass.

## 5-Year Warranty

Circle Glass warrants against the failure of the hermetic seal from the date of purchase, for 5 years. The warranty covers any seal /coating failure due to improper manufacturing, If the insulated unit (s)- (IG) were not installed by circle glass we reserve the right to test the sealant used to install the glass. The incorrect silicone or sealant can have an adverse effect on the seal of the unit. If the silicone was not approved or not compatible this would VOID, your warranty. If Circle Glass installed the unit that unit has failed, Circle Glass will replace it. Breakage of the glass is not covered for any reason.

## Year One Of The Five Year Warranty

If the unit fails in the first year of the five-year warranty Circle Glass will provide and install the IG at NO Charge. Defective units after the first year will be supplied to the customer at no charge, but labor would be charged at the current rate to replace it. Circle Glass reserves the right to inspect any units claimed under warranty and has the sole discretion to replace said unit. Moisture on the inside surface of the glass is not covered, this is usually caused by an air leak and is not a sign of a failed seal, only moisture inside the unit is covered.

## Terms and Conditions

- Our warranty is offered only to the original purchaser; that is, the warranty may not be assigned or transferred to someone else, and it terminates upon sale of the home/building in which the product has been installed. We do require proof of purchase on all warranty claims.
- The application of Window Film (tinting) will void your warranty.
- Windows cannot be installed in a frame / sash with wood rot present, if asked to do so there would not be any warranty available for the insulated glass unit.
- Circle Glass is not liable for glass breakage, damage, or failure due to misuse, spontaneous breakage or to acts of nature including fire, flood, or earthquake.
- The warranty does not cover damage caused through faulty design of your residence or business, careless handling, alteration, misuse, or misapplication.
- Use of harsh, abnormal, or abrasive chemical cleaning products will void the warranty; please follow the guidelines provided for your proper maintenance of your product.

**3-2-23**