

WARRANTY FOR PICKED UP ITEMS

When you purchase products from Circle Glass & Mirror, you're getting a high-performing, long-lasting products expertly manufactured by established suppliers using the best material available. We're proud to back that up with a warranty you can rely on. We offer a comprehensive, straightforward warranty on products sold by Circle Glass & Mirror.

PICKED UP AT OUR SHOP

Circle Glass provides a warranty against selling any material made from glass or mirror that is chipped or damaged in any way, when you pick up your product form Circle Glass, we guarantee you will not receive any damaged material, if that should occur, we will take the necessary steps to remedy the problem in a timely fashion. It is the sole responsibility of the purchaser to inspect the product before leaving the office / warehouse. Circle Glass does not accept returns as most products are special order or cut to size. Once the product has left the office / warehouse we do not warranty against any damage.

GLASS, MIRROR THAT HAS BEEN DELIVERED BY CIRCLE GLASS

Circle Glass Provides a warranty that all glass / mirror not installed by but delivered by our company will be free of chips or damage. If that occurs we will make a new piece and deliver it free of charge on the first open date. Once the glass / mirror has been dropped of it is the sole responsibility of the purchaser to inspect the material, Once the driver / delivery person leaves we will not warranty against damage that may have occurred. If the glass is delivered and no one is there to accept the product it is assumed that is was dropped of in good condition and we will not warranty against damage of any kind.

Terms and Conditions

- Someone over the age of 18 years of age should be there to accept the delivery.
- We do not warranty against Broken, Chipped or Scratched Mirror after the Glass or Mirror has been accepted by the purchaser, Circle Glass and Mirror checks the material before and after fabricating but it is the sole responsibility of the purchaser to be sure they are happy with the product before they accept it.
- Circle Glass is not liable for glass breakage, damage, or failure due to misuse, spontaneous breakage or mis-handling the product.
- We can only guarantee fit to the sizes you give, Circle Glass will read the sizes back to you for phone orders or if its in person they will give you a copy of the sizes. It is the sole responsibility of the purchaser to confirm the sizes they ordered are correct, sizes given verbally cannot be challenged.
- If you provide written sizes we attach them to your order and confirm our sizes against your written sizes.
- Customers picking up glass or mirror at our shop / office should bring their own packing material.

THERE ARE NO OTHER WARRANTIES THAN WHAT IS STATED HERE

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